



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

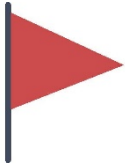
# **MS Master Trainers – December 2020 Training event**

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Introduction to the Clinical Trials Regulation & the Clinical Trials Information System

07/12/2020





- Welcome and introduction to the session (*10 min*)
- Practicalities about the training session (*5 min*)
- Recap on User Confluence page (*10 min*)
- Training material available and selection (*10 min*)
- Key concepts covered in Module 01 – Introduction to new CTR (*30 min*)
  - *Introductory slides*
  - *Group exercise*
  - *Training catalogue materials*
- **Break (*15 min*)**
- Key concepts covered in Modules 02 – Overview of main CTIS components and system functionalities (*60 min*)
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  - *Demo (20')*
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- **Q&A (*30 min*)**
- Update on Training Programme & next steps (*10 min*)

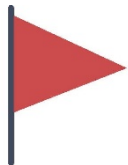
Welcome to the **first training session for the MS Master Trainers of CTIS**. Your role is key in the dissemination of CTIS knowledge to end-users. For this reason, it is important that you get acquainted with the training materials developed so far to get you up-to-speed as soon as possible.

## Objectives of this session

- Highlight **key information** about the **Clinical Trials Regulation**
- Introduce you to CTIS: **workspaces** and **public website**
- Show the **common system functionalities** of both workspaces in CTIS and highlight most important elements.
- **Address your questions** to the materials.

## Key considerations

- The focus of this Programme is to **train users on CTIS, not on the CT Regulation**, which falls under the responsibility of the Commission. Still we have included a **general module** as background material.
- This is an **introductory session assuming the majority of you do not have previous knowledge of CTIS**. We will have dedicated sessions in 2021 to go in-depth on the functionalities presented today.



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*To maximise this engagement and minimise technical challenges, let's first review the main session technicalities.*

## Session plan



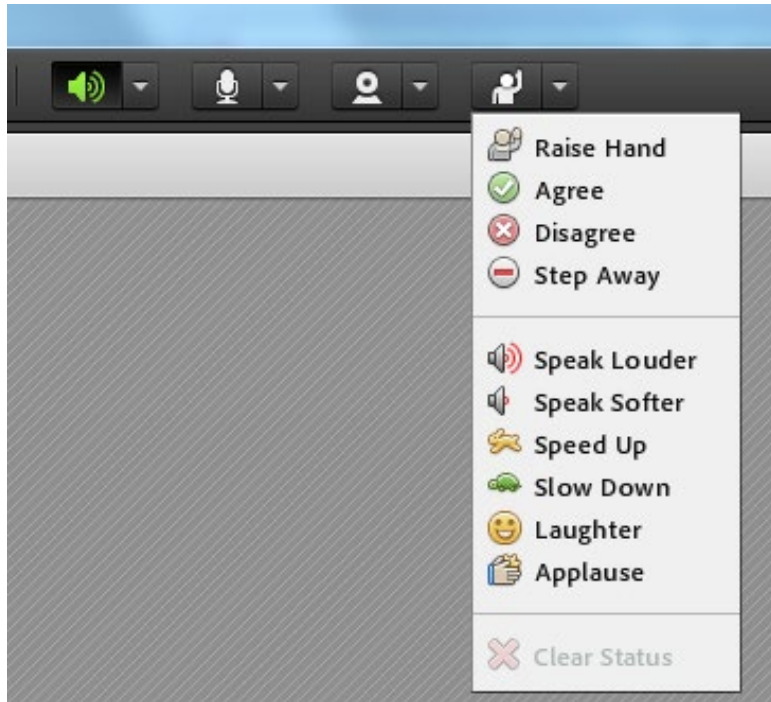
- ❑ The session will be a mix of **material presentation**, practical **demos** and **group exercises**.
- ❑ We have **reviewed the input** sent by some of you in advance and have taken it into account when preparing this session.
- ❑ We have foreseen a **dedicated Q&A at the end** of the session, but feel free to stop us if you have an immediate question.
- ❑ We foresee a **15-minute break** in the middle.

## Bear-in-mind practicalities

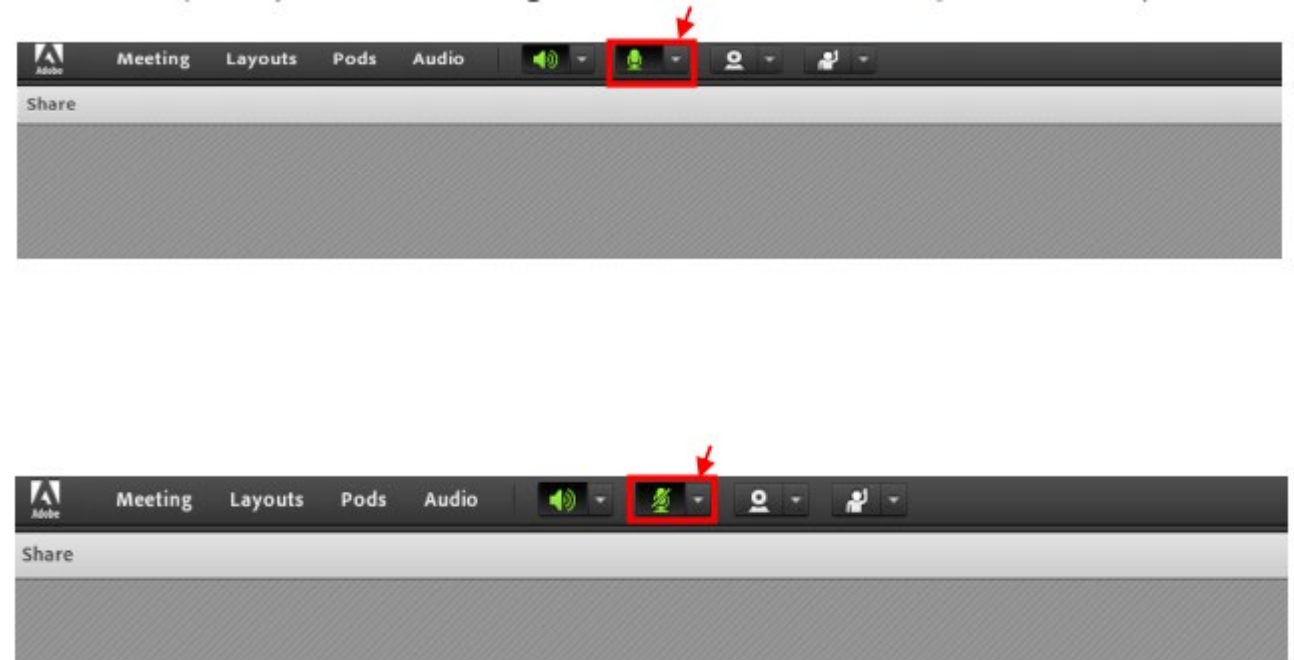


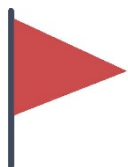
- ❑ **Mute yourself** while not speaking to avoid background noises.
- ❑ Use the **hand raise symbol** to request the floor. After your intervention, please clear the status. You may also **use the chat** to post your questions.
- ❑ You will need **two devices** for the participatory activities we have foreseen: a laptop and a mobile phone or tablet.
- ❑ If you have any technical issue during the session, please write to [VirtualMeetings@ema.europa.eu](mailto:VirtualMeetings@ema.europa.eu).

## Available statuses



## Muting and unmuting yourself





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*It is important that you are familiar with the Confluence page as main source for training materials and events overview. Click on 'watch' page on top to receive notifications any time there are updates on the page.*

## Confluence page

- ❑ **Page structure & info available:**
  - ❑ **Landing page:** Information about CTIS Training Programme
  - ❑ **Catalogue:** Ready to disseminate materials
  - ❑ **Master Trainers page:** planned training events & activities



The screenshot shows the 'Clinical Trials Programme' Confluence page. The left sidebar contains a 'Pages' section with 'SPACE SHORTCUTS' (Latest news and communications, CTIS Training Programme, User Testing, Reference library, Y - INDEX All documents (newest ...)) and a 'PAGE TREE' section (Latest news and communications, CTIS vision and status of developme, Meeting schedule, CTIS Training Programme). The 'CTIS Training Programme' item in the page tree is highlighted with an orange box. The main content area shows the page title 'CTIS Training Programme', creation/modification info, a description, a table of contents, and contact information.

**CTIS Training Programme**  
Created by Westerholm Fia, last modified by Zajec Barbara on Nov 09, 2020

In this section you will find information on the CTIS Training Programme and activities.

Table of contents:

- Objectives of the CTIS Training Strategy and Programme
- Approach and principles
- Training audiences and approach
- Training catalogue overview
- Online availability of materials
- Evaluation
- The CTIS Training team
- CTIS Training Programme high-level plan
- Calendar of Training Events
- Training Catalogue
- Reference Documents

For any questions about the CTIS Training Programme you can contact the team at:  
[CT.Training@ema.europa.eu](mailto:CT.Training@ema.europa.eu)

Objectives of the CTIS Training Strategy and Programme

Can you confirm you can all access it?  
Contact [MSMasterTrainer@ema.europa.eu](mailto:MSMasterTrainer@ema.europa.eu)  
in case of issues



## Updates on the page

For any updates made on the page you will receive an email indicating what changed (highlighted in green )

CTTM08	Module 8: Evaluate a CTA - Assessment and decision-making  Member States						
CTTM09	Module 9: Sponsor search, view and download a Clinical Trial  Sponsors						
CTTM10	Module 10: Create, submit and withdraw a Clinical Trial and address responses to Requests For Information  Sponsors						
CTTM11	Module 11: Create, submit and withdraw a Clinical Trial and address responses to Requests For Information  Sponsors						

☆ Save for later

👁 Watch

↗ Share

⋮

☆ Save for later

👁 Watch

↗ Share

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


You are not watching this page

Start watching to receive email updates about changes to this page.

☒ Watch page


☐ Watch all content in this space

Authority Master Trainer Events

Date, time and method (CET)	Event	Materials
14 October 2020 09:30-11:30 CET Microsoft Teams by invitation	MS NCA and Ethics Committees Master Trainers Onboarding session (Option 1)	 CTIS Training Programme: On-boarding of Master Trainers 1st session 
21 October 2020 11:00-13:00 CET Microsoft Teams by invitation	MS NCA and Ethics Committees Master Trainers Onboarding session (Option 2)	 CTIS Training Programme: On-boarding of Master Trainers 2nd session 

of feedback and outcome 20 November 2020 FINAL.pdf

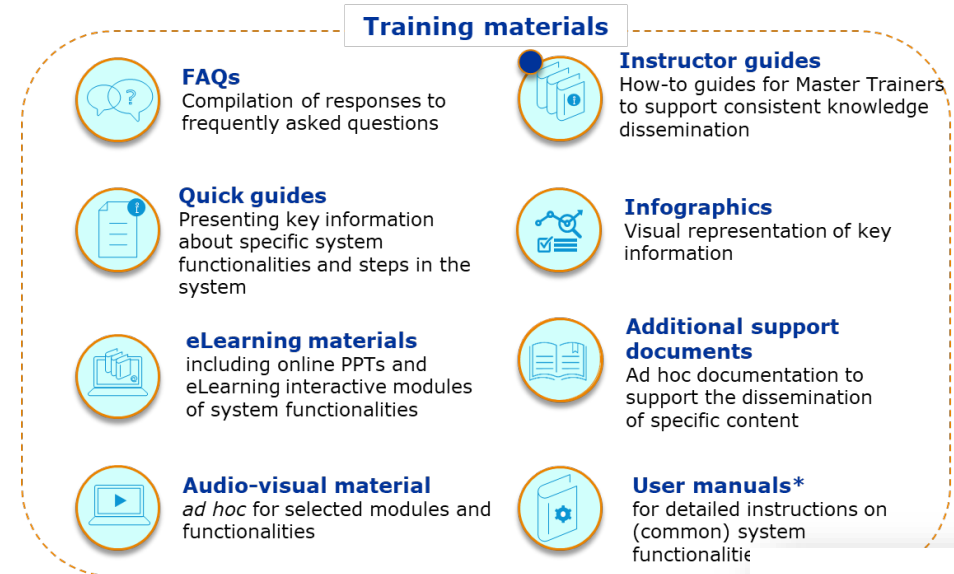
CTTM10 - Proposed design - overview of feedback and outcome.pdf

- 
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*CTIS Training Team has a catalogue of materials to choose from. For each module, an assessment is made in the design phase on the best mix, considering the content complexity and the resources available. Additional materials may be added in the revision phase, in which updates to existing materials are also expected (from 05/21).*

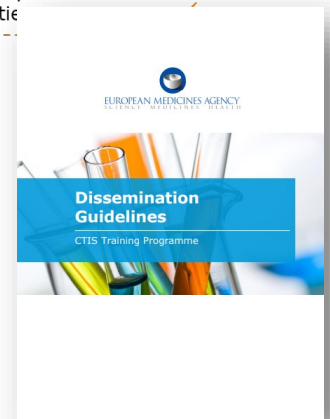
## Training material selection

- ❑ The team works with a catalogue of **6 types of materials**, plus ad hoc support materials
- ❑ The specific materials to be prepared **are chosen for each module** depending on the content to be covered
- ❑ **Specific material for MTs:**
  - ❑ Instructor Guides
  - ❑ General dissemination guidelines




+

**General dissemination guidelines**



The **training catalogue** comprises **21 modules**. In this session we will cover the first two introductory modules. Please note that the functionalities presented today in high-level will be covered in more detail in future modules.

Introductory modules	Modules targeted to Member States	Modules targeted to Sponsors	Common modules for MS/EC and Sponsors	Other audience-specific modules
Introduction to new Clinical Trials Regulation	BI reporting (also the European Commission)	How to manage a CT (trial results, notifications, ad hoc assessment & CMs)	Support with workload management (tasks, notices & alerts, RFI list & timetable)	Manage Union Controls (European Commission)
Overview of main CTIS components and system functionalities (high level)	Evaluate an initial CTA (application types, evaluation overview, RMS selection & validation)	Create, submit and withdraw a CTA	User Access Management (self-registration, login & user profile)	Clinical Study Reports submissions (Marketing Authorisation Applicant)
	Evaluate an initial CTA (assessment and decision-making)	How to search, view and download a CT and a CTA in the sponsor workspace	Management of registered users & role matrix	Supervise a CT – Inspection records (MS inspectors)
	Supervise CT – Ad hoc assessment (incl. safety)	Respond to RFIs received during the evaluation of a CTA		Introduction to CTIS for Public Users
	Supervise CT – additional information assessment (safety related)	Create and submit an Annual Safety Report and respond to related RFIs		
	How to search, view and download a CT and a CTA in the authority workspace			
	Supervise a CT – Corrective measures			
	Assess an Annual Safety Report			

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# Key contents covered in training Module 1: The Clinical Trials Regulation

- *The CT Directive vs the CT Regulation*
- *The CT Regulation scope*
- *Main benefits*
- *Actors targeted*
- *The CT Regulation and CTIS*
- *Application and transitional period*

*The Regulation (EU) No 536/2014 (**the CT Regulation**) was published in the EU Official Journal on 27 May 2014. From its application, it will replace the existing CT Directive and become applicable across the EU. This will occur as soon as the EU Clinical Trials Portal and Database (CTIS) is fully functional.*

## Limitations of the CT Directive



Highly complex regulatory framework for submission of clinical trial data



Fragmented assessment process of multinational clinical trials applications



Limited data available to the public for clinical trials applications and results



## Improvements with the CT Regulation



Simplify and harmonise the procedures for the submission of clinical trial applications



Facilitate and harmonise the assessment of multinational clinical trials applications



Improve public data availability concerning clinical trials applications and results

*The CT Regulation aims to **make the EU attractive for scientific research and innovation** by simplifying the clinical trial application process, in particular for multinational trials.*

The CT Regulation applies to **interventional trials with medicinal products for human use**, including **low-interventional trials**. It does not apply to non-interventional studies or to trials not involving medicinal products.

## In the scope

- **Interventional trials** with medicinal products for human use conducted in the European Union
- Also **low-interventional trials** (*trials with authorised medicinal products, used in accordance with the marketing authorisation, and additional diagnostic and monitoring procedures not posing additional risk or burden to patients' safety compared to normal practice in MSC*)

## Outside the scope

- Non-interventional studies
- Trials without medicinal products (e.g. devices, surgery, etc.)



The **CT Regulation** aims at creating an environment that is favorable for conducting clinical trials (**CTs**) in the EU with the **highest standards of safety for participants** and increased **transparency** of CTs information.

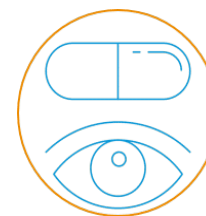
## Main benefits of the CT Regulation



Higher  
safety  
standards



Efficient  
submission &  
assessment



Transparent  
clinical trials'  
data



Clear rules for  
participants'  
consent



Harmonised  
authorisation  
through one  
application dossier



Reinforced  
supervision by  
the European  
Commission



Flexible risk-  
based rules  
for low-risk  
trials



Improved  
cooperation  
among  
actors



Common  
provisions  
governing CTs

*Similarly to the existing **CT Directive**, the **CT Regulation** targets **all actors** involved in the clinical trial lifecycle. Additionally, the CT Regulation increases transparency of information on clinical trials conducted in the EU, thereby benefiting in particular the **general public**.*



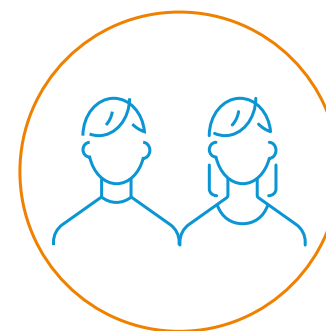
## Authorities

National competent authorities, ethics committees, the European Commission and the European Medicines Agency



## Sponsors

Commercial organisations, non-commercial organisations and academia



## General public

Patients, healthcare professionals, clinical research associations, media, members of the public, etc.

*The rules established in the CT Regulation will be implemented through a **dedicated EU Portal and Database** (the Clinical Trials Information System or CTIS), currently under development and expected to go live by end 2021.*

## Article 80

### EU portal

The Agency shall, in collaboration with the Member States and the Commission, set up and maintain a portal at Union level as a single entry point for the submission of data and information relating to clinical trials in accordance with this Regulation. The EU portal shall be technically advanced and user-friendly so as to avoid unnecessary work.

## Article 81

### EU database

1. The Agency shall, in collaboration with the Member States and the Commission, set up and maintain a EU database at Union level. The Agency shall be considered to be the controller of the EU database and shall be responsible for avoiding unnecessary duplication between the EU database and the EudraCT and Eudravigilance databases.

The EU database shall contain the data and information submitted in accordance with this Regulation.

The EU database shall identify each clinical trial by a unique EU trial number. The sponsor shall refer to this EU trial number in any subsequent submission relating or referring to that clinical trial.

## Article 82

### Functionality of the EU portal and the EU database

1. The Agency shall, in collaboration with the Member States and the Commission, draw up the functional specifications for the EU portal and the EU database, together with the time frame for their implementation.

2. The Management Board of the Agency shall, on the basis of an independent audit report, inform the Commission when it has verified that the EU portal and the EU database have achieved full functionality and the systems meet the functional specifications drawn up pursuant to paragraph 1.

3. The Commission shall, when it is satisfied that the conditions referred to in paragraph 2 have been fulfilled, publish a notice to that effect in the *Official Journal of the European Union*.



# CTIS

## Application

- The CT Regulation will become applicable **six months after** the publication by the Commission of a notice in the EU Official Journal stating that **CTIS has achieved full functionality**.
- EMA's MB will inform the Commission that the system has reached this status following the results of **independent audit report**, expected by spring 2021.



## Transition

- A **3-year transition period** is foreseen from the application date of the CTR in which the Directive will also apply.
  - In the **1<sup>st</sup> year of application** sponsors will be able to **choose**
  - In the **2<sup>nd</sup> year initial CTAs must be submitted under CTR** and previously submitted CTAs will remain under CT Directive
  - At the **end of the 3<sup>rd</sup> year all CTAs will have to switch to CTR regime**



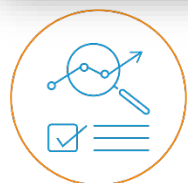
“Spot-the-mistakes” exercise:

1. There are **six mistakes** in the areas marked in yellow
2. You will be displayed each of these areas individually and be given a few seconds to reflect on what seems odd
3. Error types: missing words or incorrect words/numbers
4. You will need to identify the error and propose a correct phrasing
5. How? Go to [www.menti.com](https://www.menti.com) with your mobile phone or tablet and **enter the code** that will be provided to you

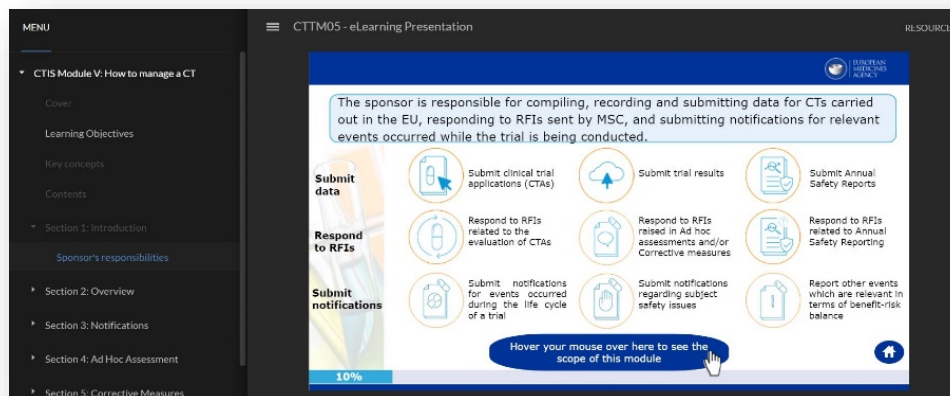
# Training materials available



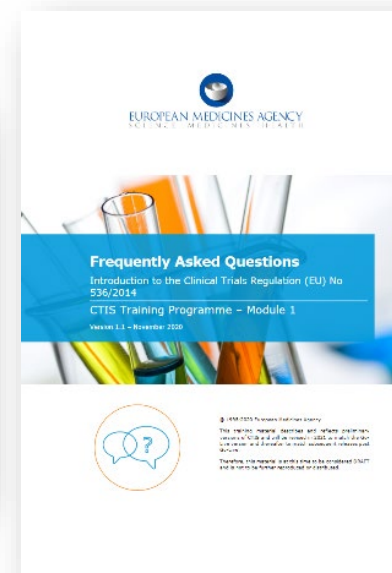
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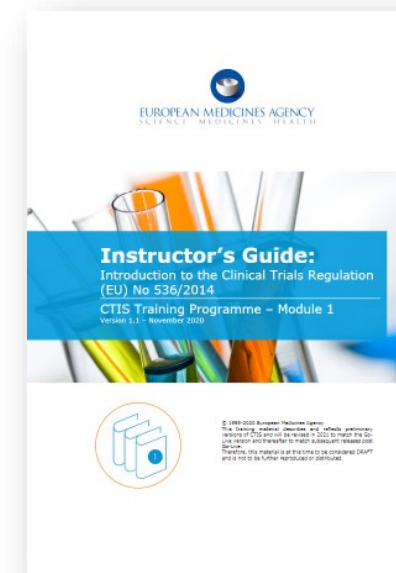
Infographic



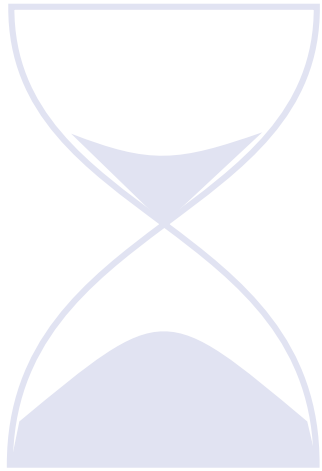
eLearning material



FAQs document



Instructor Guide



# 15-minute break!

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## **Key contents covered in Module 2: Overview of CTIS workspaces and common system functionalities**

- *Introduction to CTIS and its two workspaces*
- *Databases and systems interacting with CTIS*
- *Overview of clinical trials & search functionality*
- *Notices & alerts*
- *User administration*
- *Annual Safety Reporting*

*CTIS is the system implementing the requirements set out in the Clinical Trials Regulation. It is referred to in Article 80 and 81 of the CTR as and **EU portal and database** for the submission and storage of clinical trials data and information.*

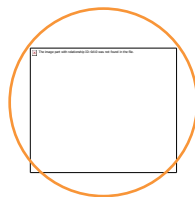


CTIS will become the **single entry point for clinical trials data in the EU** and will support the **harmonisation of the submission and assessment processes** of clinical trials conducted in the EU.

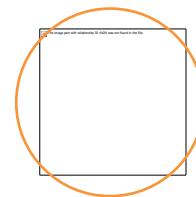
CTIS will have multiple features enabling the **harmonisation** of the submission and assessment processes of clinical trials conducted in the EU. Most of these features are already implemented with a need for further development to meet full functionality and user acceptance. **CTIS will offer the following features:**



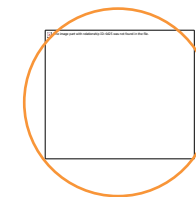
**Collaboration tools**  
for information  
exchange between  
the actors



**Workflow capabilities**  
in line with the timelines  
defined in CTR



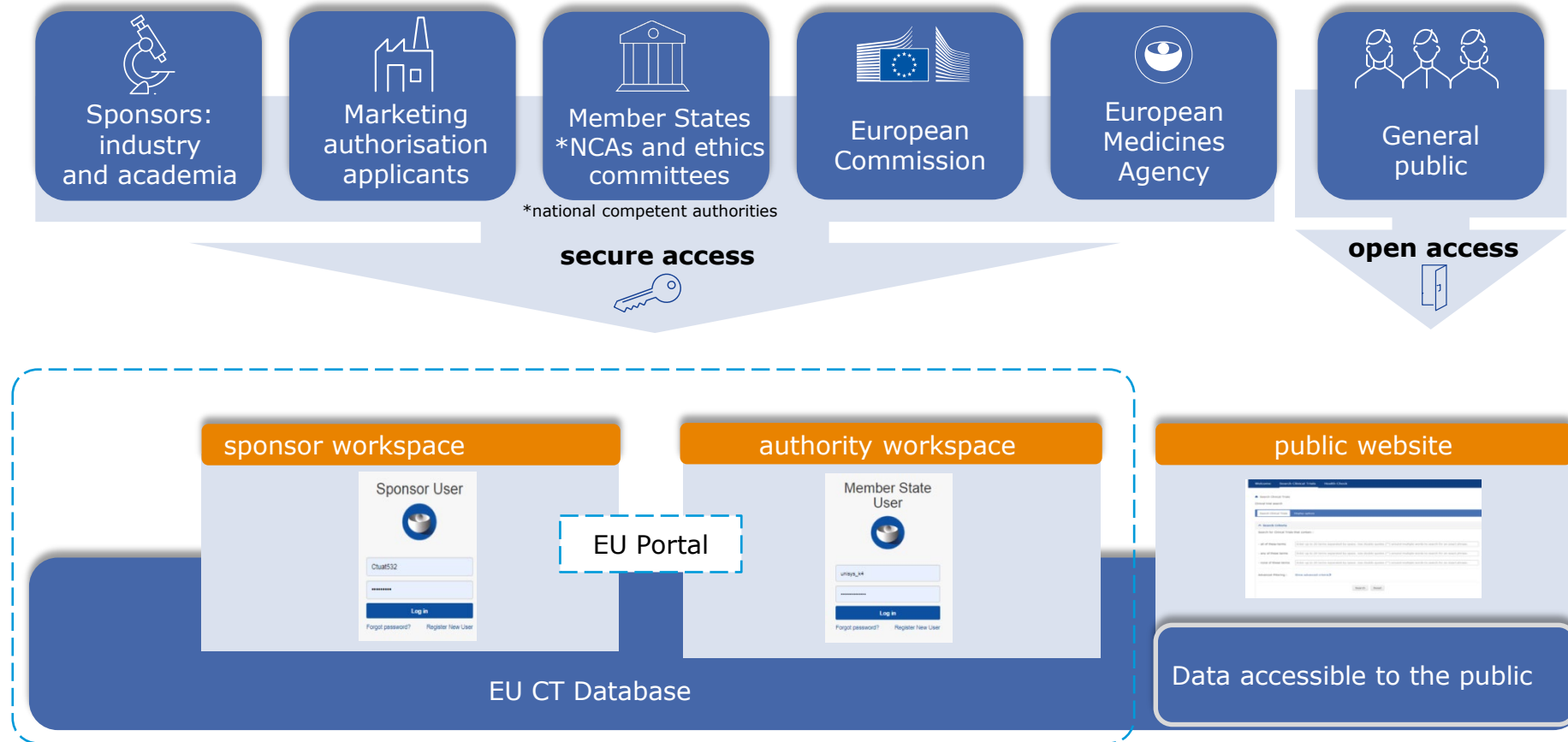
**User management**  
functionalities for  
assigning roles &  
permissions to the users



**Document management  
and reporting**  
through a common  
repository and standard  
reports

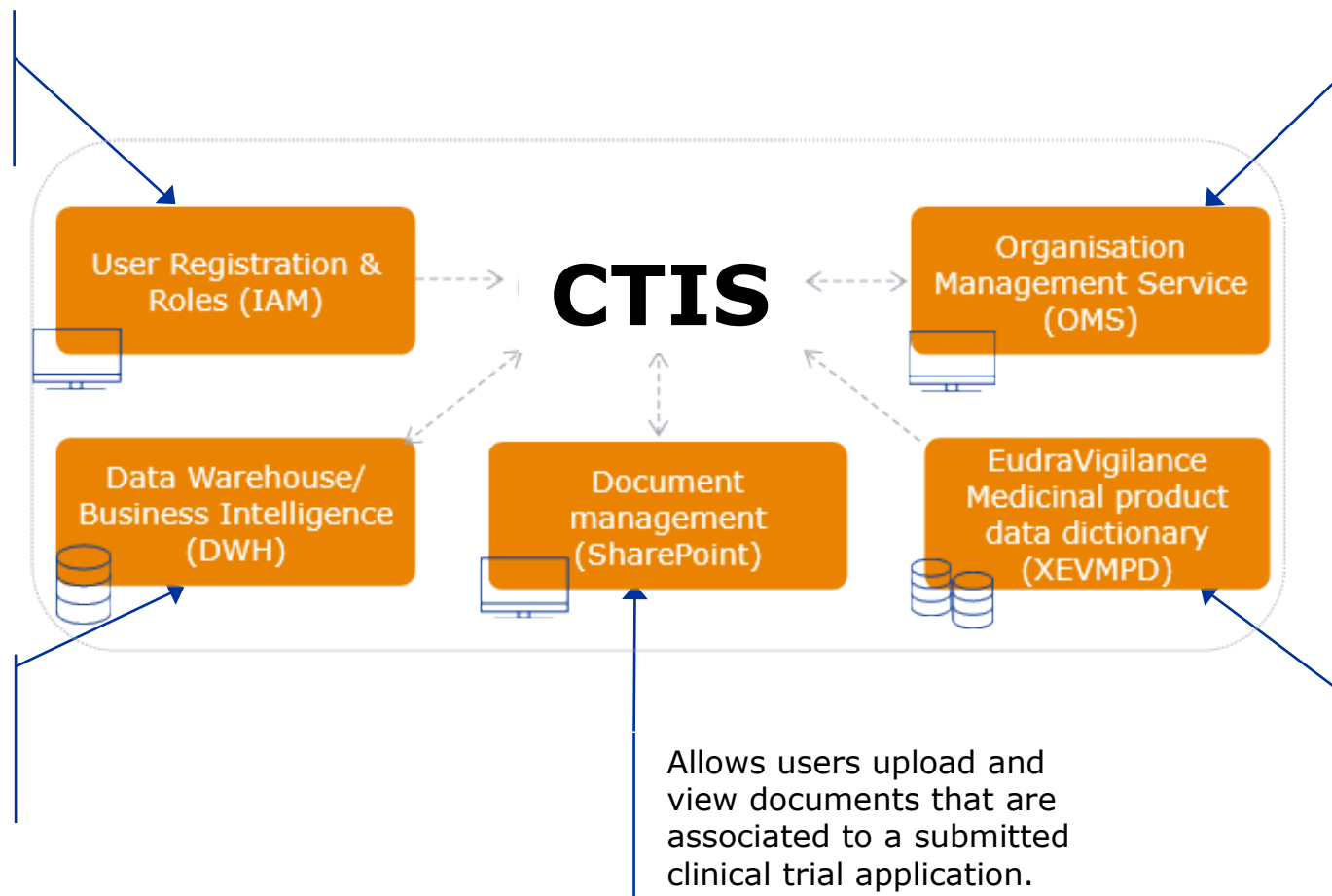
# Introduction to CTIS workspaces and public website

CTIS is composed of **two workspaces** with secured and restricted access for sponsors and authorities, and a **public website** openly accessible to the general public.



*CTIS interacts with several databases and systems. These allow to register users, search information on organisations and medicinal products, or store data and documents provided to CTIS. All these databases and systems are managed by EMA.*


Provides users with access to CTIS applications that are managed by EMA. It also records roles and permissions for admin users.



*CTIS offers four common functionalities for the two main user groups (i.e. sponsors and authorities). These are: Overview of CTs (search functionality), Notices & alerts, User administration and Annual Safety Reporting.*


*This is an **introduction** to these functionalities. There are dedicated modules on each of them in the Catalogue, except for ASR, which is a functionality still in development.*

## Overview of Clinical Trials




Allows users to search, select and view a clinical trial, and to monitor the status and information of the clinical trials that are stored in the EU Clinical Trials' Database.

## Notices & Alerts




Allows users to monitor the messages triggered by events that have occurred during the lifecycle of a clinical trial in which they are involved.

## User administration




Allows users with an administrator role to manage the roles and permissions of the registered users within their organisation or Member State.

## Annual Safety Reporting



Allows sponsors with certain permissions to submit the ASR on the safety status of their trials and to have them assessed by authority users with certain permissions.



Sponsor users will not be able to see an ongoing assessment done by the Member State - only the final outcome.

Member State users will not be able to see draft clinical trial applications until they are submitted.



Search Results

Showing 1 - 10 of 200 items

Results per page: 10

1 of 20 pages

1 2 3 ... 20

Sort by: 

Overall end of trial

Display Options

Download

2020-500002-41-00

Trial title: test

Overall end of trial

IPIS

IPISs

Condition

Sponsor/Co-sponsors

Product

Submission date

Austria

AT (under evaluation)

all

Pharmaxis

Ambrisone 50-mg polvere per inalazione per soluzione per inalazione

29/04/2020

2020-500005-17-00

Trial title: TC\_Test\_2\_3

Overall end of trial

IPIS

IPISs

Condition

Sponsor/Co-sponsors

Product

Submission date

Belgium

BE (under evaluation)

test

Pharmaxis

Ambrisone 50-mg polvere per inalazione per soluzione per inalazione

15/04/2020

## Search types

- **Basic search:** Allows the user to look for a specific clinical trial by entering its EU CT number. Predictive feature available.
- **Advanced searches:** Useful for organisations or users managing numerous trial and willing to monitor specific criteria.
  - **Trial Advanced search:** Allows the user to search for clinical trials that match a set of specified parameters.
  - **Application Advanced search:** Allows the user to retrieve clinical trials which contain application(s) that match the specified search parameters.



*Both advanced searches **share several search criteria**, but the trial advanced search includes **additional criteria** to look for CTs, while the application advanced search has specific criteria to look for CTAs.*

## Common & specific search criteria in advanced searches

	Trial advanced search	Application advanced search
<b>Common criteria (11)</b>	<ul style="list-style-type: none"> <li>• Overall trial status</li> <li>• Trial title</li> <li>• Protocol code</li> <li>• Condition</li> <li>• Sponsor</li> <li>• Active substance</li> <li>• Product name</li> <li>• Route of administration</li> <li>• Therapeutic area</li> <li>• Member states concerned</li> <li>• Reporting member state</li> </ul>	
<b>Specific criteria</b>	<ul style="list-style-type: none"> <li>• MSC trial status</li> <li>• EU MP number</li> <li>• Has serious breach(es) (Y/N)</li> <li>• Summary of results</li> <li>• Trial start date</li> <li>• End of trial date</li> <li>• Global end of trial date</li> <li>• Recruitment status</li> </ul>	<ul style="list-style-type: none"> <li>• Application status</li> <li>• Evaluation process</li> <li>• Submission date</li> <li>• Validation date</li> <li>• Reporting date</li> <li>• Decision date</li> <li>• Application type</li> <li>• Part II conclusion date</li> <li>• Has disagreement (Y/N)</li> </ul>



*Users can monitor the messages triggered by the system following the occurrence of events during the lifecycle of a clinical trial (i.e. from the creation and submission to the reporting of results of a clinical trial).*

**Notices** are messages that aim to inform the user of an event.  
**Alerts** are messages of an action required to be performed by the user.

Examples:

## Sponsors workspace

- **Notice:** a decision has been submitted by a MS
- **Alert:** a corrective measure has been made by a MS

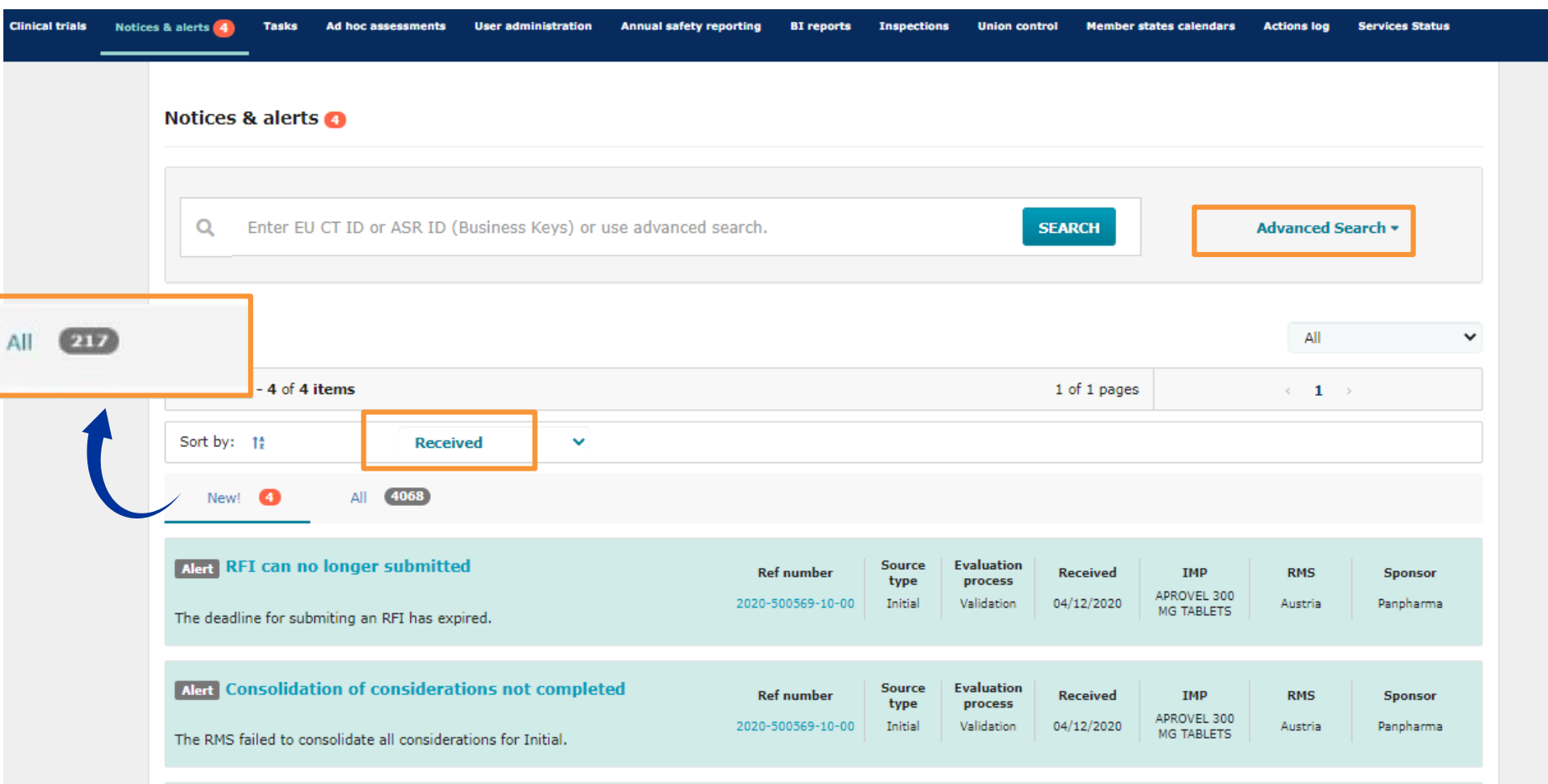
## Authority workspace

- **Notice:** task completed by a MS
- **Alert:** serious breach submitted by the sponsor



In both workspaces, users will only receive messages related to the clinical trials(s) they are involved in.

Users can **sort** the messages by several parameters (e.g. reception date, EU CT number, evaluation process, etc.). They can also use the **advanced search** to look for notices and/or alerts after specifying several criteria (e.g. reception date, sponsor, source type, active substance, RMS, etc.).



**Notices & alerts** 4

Enter EU CT ID or ASR ID (Business Keys) or use advanced search. **SEARCH** **Advanced Search**

**New!** 1 **All** 217

- 4 of 4 items 1 of 1 pages < 1 >

Sort by: **Received**

**New!** 4 **All** 4068

Alert	Ref number	Source type	Evaluation process	Received	IMP	RMS	Sponsor
<b>RFI can no longer submitted</b> The deadline for submitting an RFI has expired.	2020-500569-10-00	Initial	Validation	04/12/2020	APROVEL 300 MG TABLETS	Austria	Panpharma
<b>Consolidation of considerations not completed</b> The RMS failed to consolidate all considerations for Initial.	2020-500569-10-00	Initial	Validation	04/12/2020	APROVEL 300 MG TABLETS	Austria	Panpharma

By clicking on 'new' users can quickly see the new messages received since the last connection to the system.

The **search functionality** is available across the various tabs in CTIS and works in a similar way. There is a basic search and an advanced search. When multiple values are specified within one search parameter, the system interprets this as an 'OR' operator, while when each search parameter only includes one value, the system interprets it as an 'AND' operator. By adding multiple values in one parameter, a wider search is obtained.

## Notices & alerts 4

[Advanced Search](#)

☐ Notices ☐ Alerts ☒ Both

Title of the Notice/Alert

Sponsor:

Active Substance:

saMS:

Message of the Notice/Alert

Source type

Product Name:

RMS:

Received

Evaluation process

ATC Code:

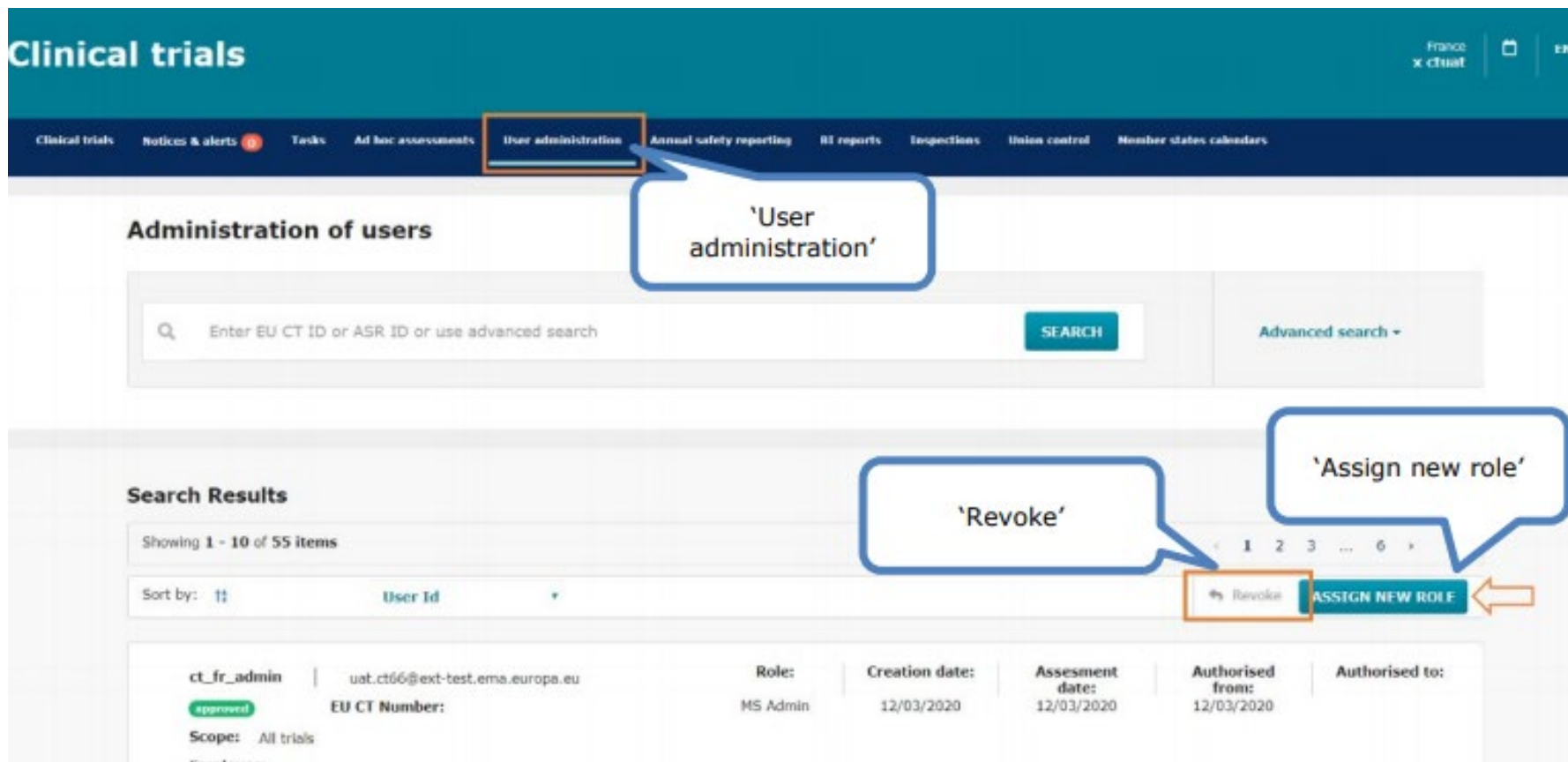
Assessing MS:

The user administration tab allows users with an administrator role to manage users and **assign roles and permissions** to users registered in the system that belong to their organisation or Member State. When assigning a role to a user, they can determine the **scope** (all trials or a specific one) and the **duration** of the authorisation.



This functionality is only available to **users with an administrator role** in either of the workspace.

Admin users may **assign** a role to users within their organisation or Member State, as well as **revoke** and **amend** existing roles.



The screenshot displays the 'Clinical trials' system interface. The top navigation bar includes tabs for 'Clinical trials', 'Notices & alerts', 'Tasks', 'Ad hoc assessments', 'User administration' (highlighted with a blue box and labeled 'User administration'), 'Annual safety reporting', 'BI reports', 'Inspections', 'Union control', and 'Member states calendars'. Below the navigation bar, the 'Administration of users' section features a search bar with the placeholder 'Enter EU CT ID or ASR ID or use advanced search' and a 'SEARCH' button. The 'Search Results' section shows 'Showing 1 - 10 of 55 items' and a 'Sort by' dropdown set to 'User Id'. A table of search results is displayed, with columns for 'User Id', 'Role', 'Creation date', 'Assessment date', 'Authorised from', and 'Authorised to'. The first row shows a user with ID 'uat.ct66@ext-test.ema.europa.eu', role 'MS Admin', and creation/assessment dates of '12/03/2020'. The 'Revoke' button for this user is highlighted with a blue box and labeled 'Revoke'. The 'ASSIGN NEW ROLE' button is highlighted with a blue box and labeled 'Assign new role'.

User Id	Role	Creation date	Assessment date	Authorised from	Authorised to
uat.ct66@ext-test.ema.europa.eu	MS Admin	12/03/2020	12/03/2020	12/03/2020	

Users from both workspaces can view the roles they have been assigned by clicking on their **profile** and then on 'my roles'. In addition, sponsor users can **proactively request a role** from an administrator user from their organisation via '**my roles**'. In the authority workspace this only works by invitation. This is why additional buttons are displayed to admin users in the sponsor workspace to approve or reject incoming requests.

Clinical trialsNotices & alerts6Clinical study reportsAnnual safety reportingRFIUser administration

Administration of users

Enter EU CT ID or ASR ID or use advanced search

SEARCH

Advanced search

Search Results

Showing 1 - 10 of 74 items

1 of 8 pages

< 1 2 3 ... 8 >

Sort by: User Id

ApproveRejectRevokeASSIGN NEW ROLE

unisys\_k4

approved

Scope: All trials

Employer: Panpharma

Organisation name: Panpharma

Organisation Id: ORG-100002154

uat.ct18@ext.ema.europa.eu

EU CT Number:

Role: Sponsor Admin

Creation date: 26/10/2020

Assesment date: 26/10/2020

Authorised from: 26/10/2020

Authorised to:

EN

Personal profileMy rolesLogout

InspectionsUnion controlMember states calendars

SEARCH

Advanced search

1 of 2 pages

< 1 2 >

date: 2020

Assesment date: 26/10/2020

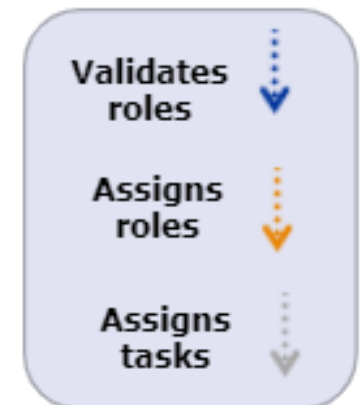
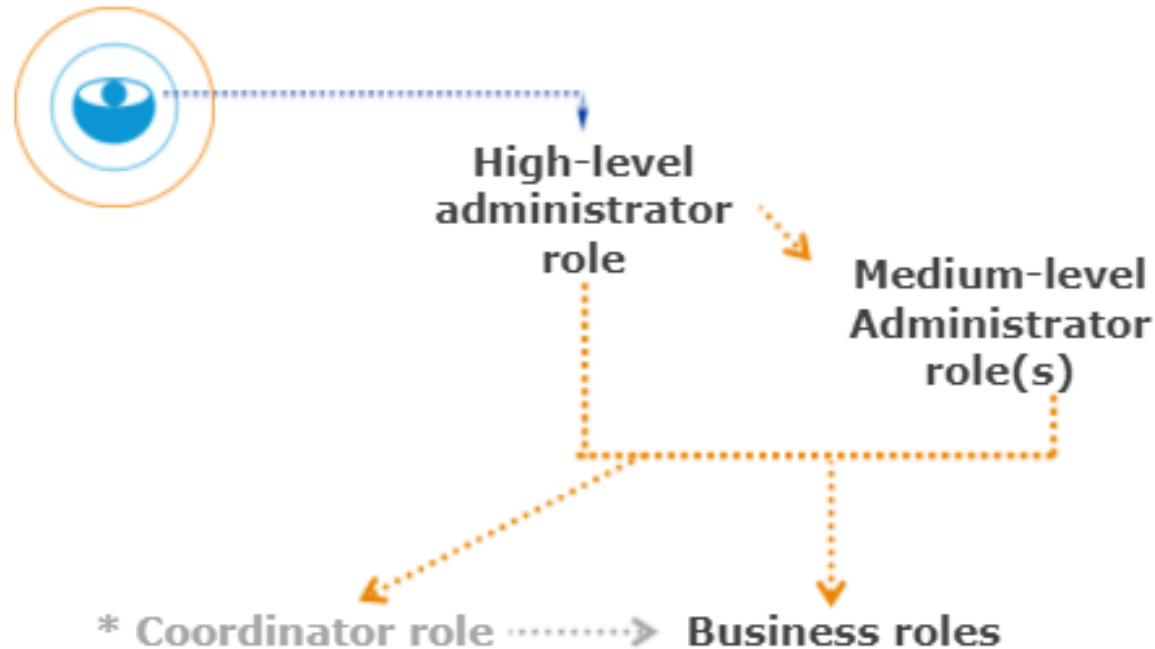
Authorised from: 26/10/2020

Authorised to:

CTIS foresees **high-level** and **medium level administrators** for each Member State or organisation. High-level administrators (MS Admin and Sponsor Admin) are appointed in IAM following a specific validation procedure. High-level administrators can then delegate user management permissions to medium-level admins (NOAs in the MS workspace). There is no limitation on the number of admin users an organisation can have.



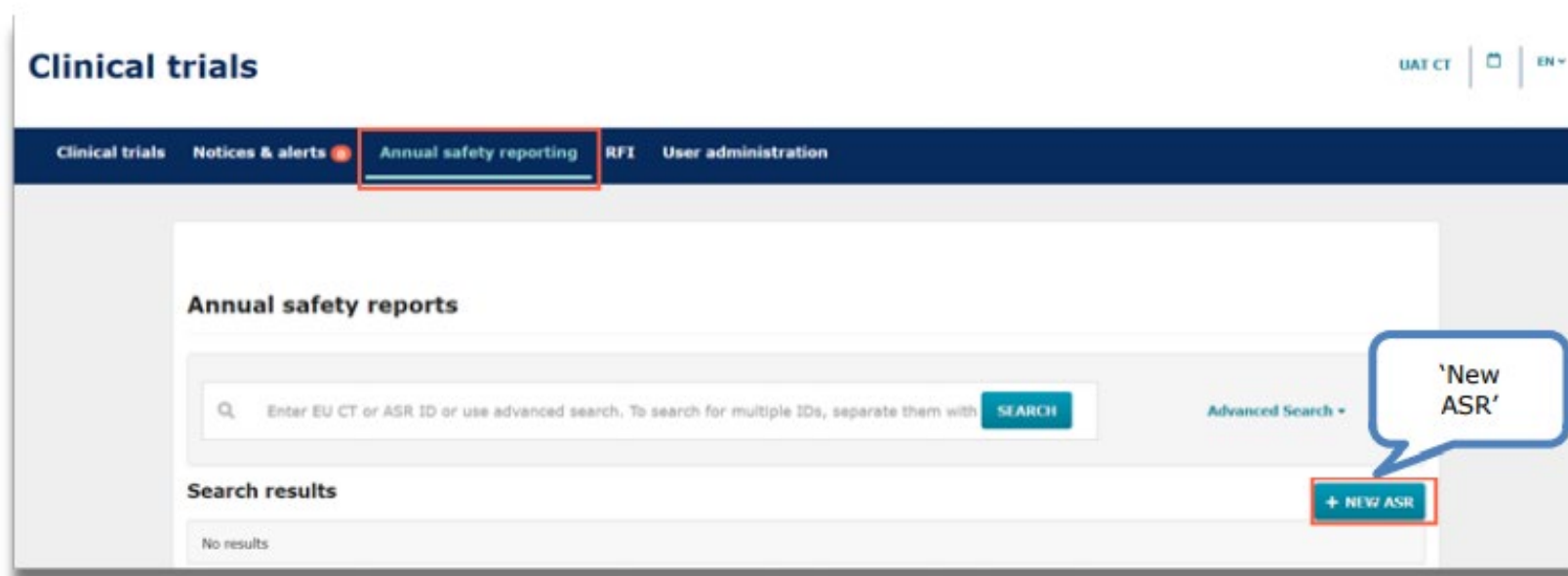
NOAs can only assign to users from their organisation based on their own profile.

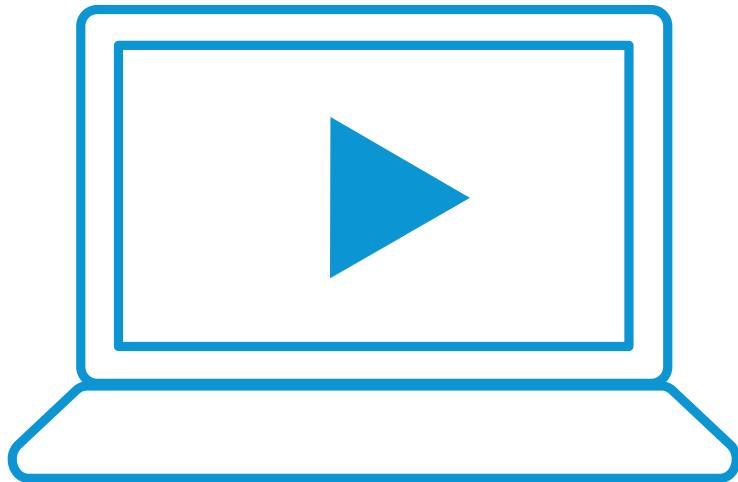


*The Annual Safety Reporting tab allows sponsors to submit the annual reports on the safety status of investigational medicinal product used in a trial, and Member States to assess the content of the ASR and adequately monitor the safety profile of the investigational drug.*



Only users with certain roles can assess and submit a decision regarding ASRs, but users can view ASRs for the CTs they are involved in.





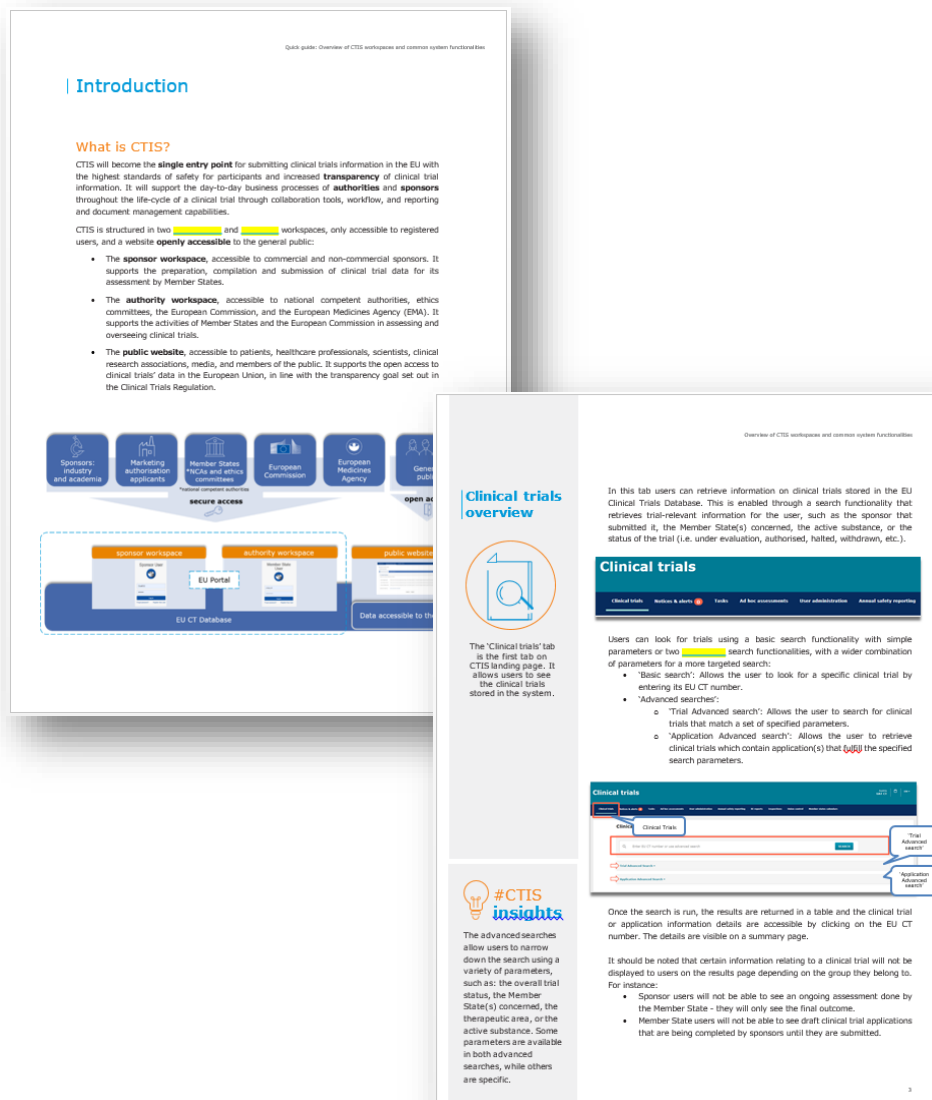
*In line with your requests in the survey, we are proposing you a **short demo** on CTIS landing page and 2 basic functionalities:*

- *CT/CTA search*
- *User administration*

*Note that each these functionalities will be covered in detail in future modules.*

***We kindly ask you to keep your questions for the end.***





“Fill-in-the-gaps” exercise:

1. There are **7 missing highlighted elements** in this document (one word per blank space);
2. You will be displayed each of the paragraphs and given time to reflect on **what seems missing** (one word per blank space);
3. You need to find out and share what word(s) are missing;
4. How? Go to [www.menti.com](https://www.menti.com) with your mobile phone or tablet and **enter the code** that will be provided to you.

# Training materials available



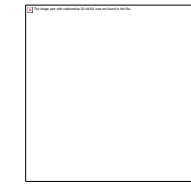
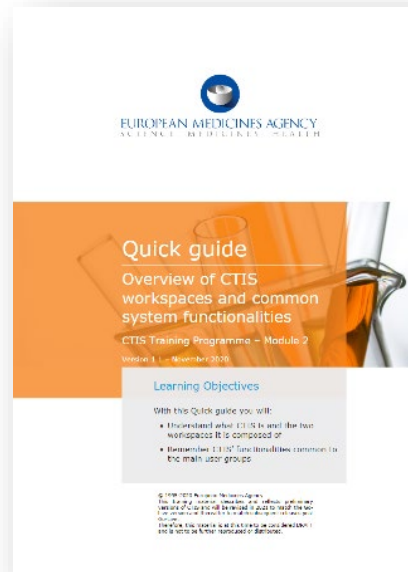
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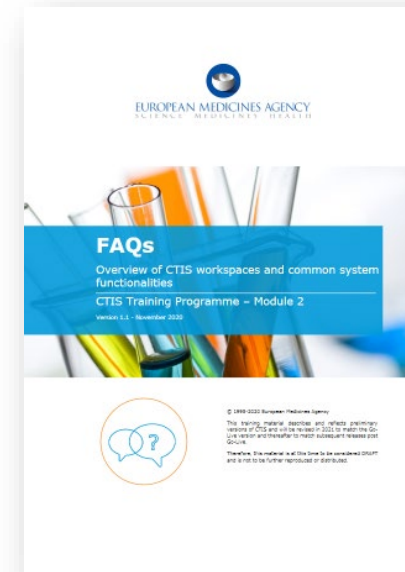
**eLearning  
material**



**5 demo  
video clips**



**Quick Guide**

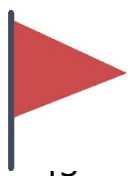


**FAQs document**



**Instructor  
Guide**

- Welcome and introduction to the session (*10 min*)
- Practicalities about the training session (*5 min*)
- Recap on User Confluence page (*10 min*)
- Training material available and selection (*10 min*)
- Key concepts covered in Module 01 – Introduction to new CTR (*30 min*)
  - *Introductory slides*
  - *Group exercise*
  - *Training catalogue materials*
- **Break (*15 min*)**
- Key concepts covered in Modules 02 – Overview of main CTIS components and system functionalities (*60 min*)
  - *Introductory slides*
  - *Demo (20')*
  - *Group exercise*
  - *Training catalogue materials*
- **Q&A (*30 min*)**
- Update on Training Programme & next steps (*10 min*)



Any questions?

If you have any question/s after this session, please contact:

[CT.MSMasterTrainer@ema.europa.eu](mailto:CT.MSMasterTrainer@ema.europa.eu)

# Questions received in advance on the materials (1)



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"Where can I find a **full list of roles** with descriptions?"

"What is the **procedure for registering organisations and users** with the system? When is it anticipated to start?"

"To better understand the **modules distribution**, why is the **ASR included** in this module as will be further described in later ones?"

"A NOA can have all CT or specific trials- if specific trial, can the **scope be amended** to add additional CT? Or only to extend dates? This question applies other to other roles."

"Are organisations free to organise who will have **administrator roles** in their organisation? Can an existing admin assign another admin in its own organisation, or should all be **requested centrally**?"

"I would like to know more about **Member States Calendars tab**. Does this mean that all other MS involved need to comply with RMS` s bank holidays etc. on evaluation timelines?"

"Can users with different role receive a different **set of notices**?"

"Could you explain the **meaning of different colours** in alerts and notices?"



"The **scope** "all trial" or "1 specific trial" ...can be for 3 specific trials?"

"What are the "**prioritised** " **notices and alerts**?  
Based on what criteria these are prioritised?"

"Users with administrator roles can search for the user involved in a specific clinical trial. But how can **a user with no administrative role look for the users** that are acting in the different sections of a clinical trial?"

"Regarding data publication: will **Informed Consent Forms** be published too?"

"Not clear the difference between **Trial Advanced search** and **application advanced search**"

"How can we **change the role** of a user?"



"Difference for **business permissions** and **access permissions** not clear"

"What is the **rational behind** the fact that **only sponsor users can request a role** in CTIS? Why this is not like this in the authority workspace?"

"NOA **will only be able to assign roles that have been previously assigned to them** (not others) not clear in the training"

"No **notification or alert** – when a user request a role (for the sponsor administrative role) . **Why is that?** He should be alerted that roles requested are pending to be acted upon."

"Users receive **notice and alerts** based on the group they belong and only on the CT they are provided . Not clear if different roles receive different set of notices ...please show a clear example."

"It says that **graphical summary** of the CT application in the timetable section can be downloaded"

"In addition to the common functionalities, each workspace has its **own specific functionalities** that are not linked to the roles and responsibilities that are not expected to each user group.... Not clear what is the meaning of this sentence. Please clarify."

"Do you plan **more exercises and examples** about user management and administration?"

- Welcome and introduction to the session (*10 min*)
- Practicalities about the training session (*5 min*)
- Recap on User Confluence page (*10 min*)
- Training material available and selection (*10 min*)
- Key concepts covered in Module 01 – Introduction to new CTR (*30 min*)
  - *Introductory slides*
  - *Group exercise*
  - *Training catalogue materials*
- **Break (*15 min*)**
- Key concepts covered in Modules 02 – Overview of main CTIS components and system functionalities (*60 min*)
  - *Introductory slides*
  - *Demo (20')*
  - *Group exercise*
  - *Training catalogue materials*
- **Q&A (*30 min*)**
- Update on Training Programme & next steps (*10 min*)



## Ongoing



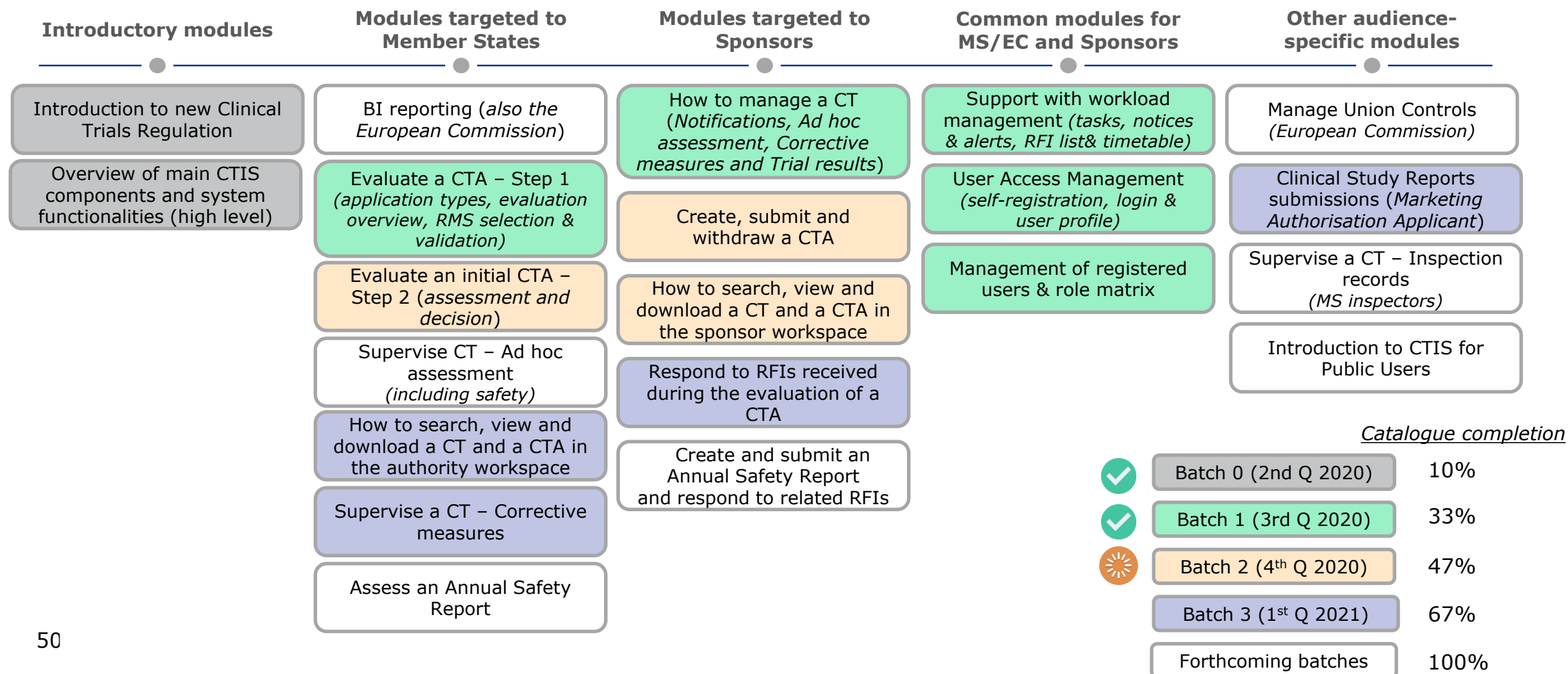
- Production team currently **developing the materials of Module 10** (*Create, submit and withdraw a CTA*)
- Session validation with training experts on 17/12.
- **Batch 2 materials** (Modules 8-10) available on Training Catalogue in early January 2021.

## Coming up



- **Lessons' learned session** with all experts who have participated in the training programme so far on 15 Jan to review training catalogue and standard materials
- **Batch 3** starting in January until March 2021:
  - *Respond to RFIs received during the evaluation of a CTA*
  - *Clinical Study Reports submissions*
  - *Supervise a CT – Corrective measures*
  - *MS search, view & download a CT*

*The training catalogue comprises 21 modules. A session is foreseen with training experts in mid-January 2021 to review and adjust the catalogue in view of recent developments in the system.*



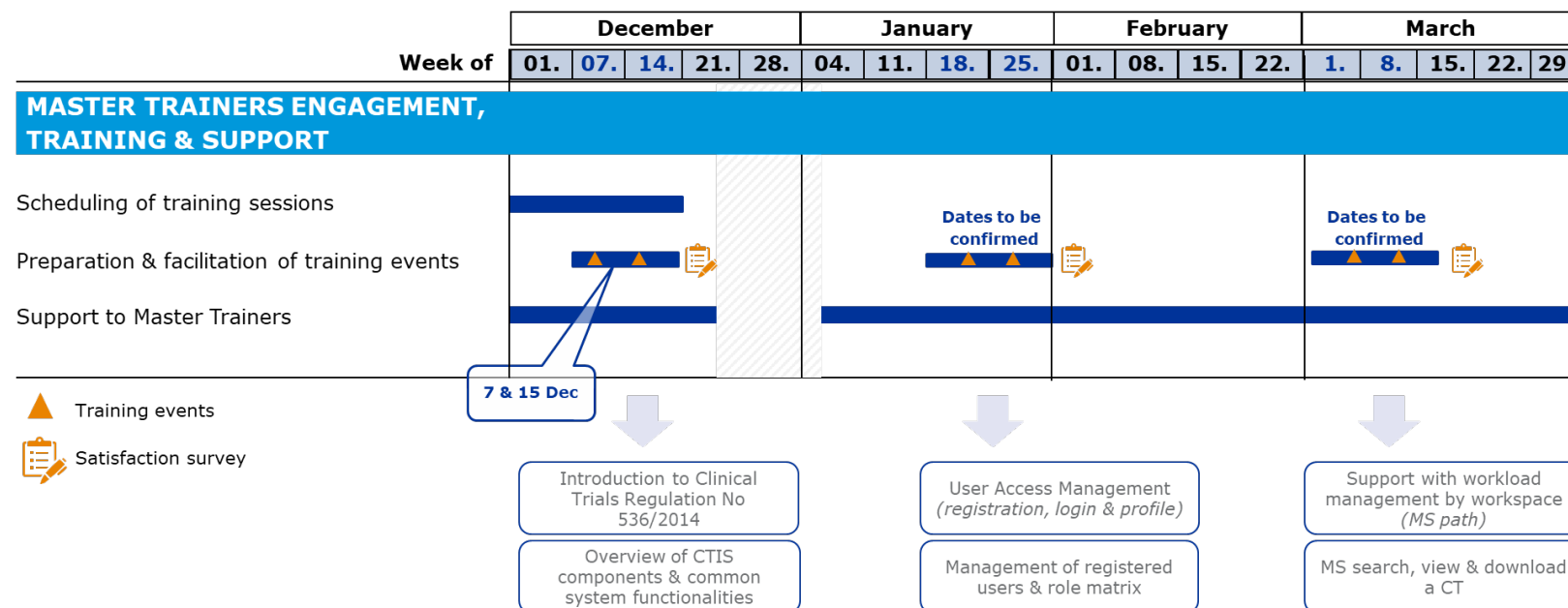
*The team will schedule the training events until March 2021 included and will work on a reporting strategy to evaluate impact of Training Programme towards both MTs and end-users, to be presented in early 2021.*

**Feedback survey** to be completed *by 9/12 COB*

## Proposed dates for next training sessions (Group A):

- 21/01 9.30-13 CET
- 03/03 9.30-13 CET

**Tentative an ad hoc session on dissemination tips** on 15/02 (2h duration)





## Further information

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**Address for visits and deliveries** Refer to [www.ema.europa.eu/how-to-find-us](http://www.ema.europa.eu/how-to-find-us)

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